



# CHCC SERVICES UPDATE

April 3, 2020



## ENTRANCE SCREENING

Everyone will be screened for symptoms and recent travel, and have their temperature taken before entering the CHCC facility. We are temporarily suspending visiting hours.

### COVID-19 Health Tent

Patients arriving at CHCC with respiratory symptoms or fever will be screened outside of the main CHCC facility in a tent near the main hospital entrance on the upper level.

*Monday to Friday (7:00AM-6:00PM) | Saturday and Sunday (8:00AM-5:00PM)*

### Teleconsultation for COVID-19 Symptoms

Members of the community who are concerned about COVID-19-like symptoms they are experiencing can call the CHCC's COVID-19 Infoline to describe their symptoms, and determine if they should speak with a medical professional. Callers can choose to talk to medical staff via a video chat or the telephone about the symptoms they're having.

*Monday to Friday (7:00AM-8:00PM)*

## OUTPATIENT SERVICES

### Outpatient Clinics

Family Care Clinic: *Monday to Friday (7:30AM -4:30PM) and Saturday (8AM-5PM by appointment only)*

Women's Clinic: *Monday to Friday (7:30AM -4:30PM)*

Children's Clinic: *Monday to Friday (7:30AM -4:30PM)*

Outpatient visits to the clinics are limited to the patient. For example, if a child has an appointment in the Children's Clinic, only one parent or guardian may accompany them. Parents with multiple children should leave other children with a caretaker. Please plan accordingly.

### Outpatient Pharmacy

*Monday to Friday (8:00AM-6:00PM)*

*Weekends and Holidays:(8:00AM-5:00PM)*

Patients can call ahead to refill prescriptions at 236-8798. Have your prescription number ready. All patients must be screened at the CHCC main entrance door before visiting the pharmacy. Your cooperation is highly appreciated.

### Dental Clinic

*Monday to Friday (7:30AM -4:30PM)*

The CHCC's Dental Clinic is currently open for dental emergencies only. Dental emergencies include: heavy bleeding from the mouth, tooth trauma, swelling or infection, and severe toothaches (pain prevents you from eating or sleeping and is does not respond to over the counter pain medication).

## DIALYSIS

Patients on dialysis, please call the CHCC Dialysis Center ahead of time at 236-8303/4 if you are experiencing a new cough, fever, shortness of breath, or any other symptoms that are unusual for you.

## COVID-19 RESOURCES

### COVID-19 Info Line

For information about COVID-19 symptoms and other information please call 285-1352/1542/1672 or 1854

*Available Monday to Sunday  
7:30AM-8:00PM*

### Mental Health Support Line

For mental health support and coping skills please call 285-1856/1857

*Available Monday to Friday  
7:30AM-4:30PM*

### **CHCC Facebook:**

[www.facebook.com/cnmichcc](https://www.facebook.com/cnmichcc)

**CHCC website:** [www.chcc.gov.mp](http://www.chcc.gov.mp)



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## CNMI WIC PROGRAM

Monday to Friday (7:30AM-11:30AM) and (12:30PM-4:30PM)

The CNMI WIC Program is now offering remote services.

Please call 664-4084 before going for more information

## CARE GIVERS

At this time, the CHCC is suspending caregiver's chair-side access to patients. The CHCC wants to assure families that patients are our priority. Additional nurses will assist with the care of your loved ones.

### For patients needing special assistance

The suspension includes caregivers for patients using a wheelchair and other patients needing special assistance. Nurses will be assisting patients needing special assistance.

### For patients at Dialysis Clinic

We are temporarily suspending caregiver's chair-side access to patients. To promote social-distancing, we will not be allowing more than 5 people to be in the waiting area while patient is receiving. Other visitors while a patient is in active treatment are currently not allowed, most especially for patients in isolation.

### For patients admitted to Pediatric Unit

For parents of a minor admitted to the Pediatric Unit, only one (1) parent or caregiver will be allowed to stay in the room. Parent or caregiver will not be allowed to leave the room or be replaced by another person.

### For patients admitted to Labor & Delivery

Expectant mothers may identify a birthing partner who can be present in the delivery room with her during labor. However, after the baby is born, the identified birthing partner will be allowed a maximum of one hour of physical contact with their newborn and will need to exit the labor and delivery area immediately. The Caregiver Escorts will be available to help guide the process.

In addition, if the birthing partner was late for the birth, the birthing partner will be allowed one hour to be with the mother and baby. The Caregiver Escorts will be available to help guide the process.

## HEALTH & VITALS STATISTICS OFFICE

Monday to Friday (7:30AM-11:30AM)

## FUNERALS

If you plan to visit the CHCC chapel for a funeral, you will be asked to limit the number of visitors to 10 people in the chapel at one time. This is done to increase the physical space between individuals so we can avoid the spread of illness and protect the safety of our health care facility. Your cooperation is highly appreciated.

## CAFETERIA

The cafeteria has adjusted their hours to Monday to Friday 7:00AM-1:00PM

We are limiting the number of visitors in the cafeteria to 10 people at one time.

## PUBLIC HEALTH PROGRAMS

### Immunization Clinic

For child vaccinations, please visit the CHCC Children's Clinic.

For adult vaccinations, please visit CHCC Family's Care Clinic.

### Tuberculosis/Hansen's Prevention Program & HIV/STD/VH Program

Patients of these programs will be contacted by program staff for more information.

**Breast and Cervical Cancer Screening Program and Nicotine Cessation Program are temporarily unavailable.**