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Commonwealth Utilities Corporation

Cashier & Customer Service

Monday - Friday (Closed on Holidays) 7:30 AM - 3:00 PM Tel: (670) 664-4282

Pay bills online at www.cucgov.org, via phone by calling toll free Tel: 1-(855)-729-2282, or at any Bank of Guam, Bank of Saipan, or Bank of Hawaii Branch



CNMI State Medicaid Agency

Eligibility Office & Accounting / Claims

Monday - Friday 7:30 AM - 4:30 PM Tel: (670) 664-4880/4882 Still accepting applications and supporting documents via drop-box at Medicaid Office.

Medicaid application & renewal / redetermination forms must be original. Applications/forms available for pick up next to the drop-box or online at: www.medicaid.cnmi.mp



Office of Vocational Rehabilitation

Monday - Friday 7:30 AM - 4:30 PM Tel: (670) 322-6537/38 Email: maryann@ovrgov.net Website: www.ovrgov.net



CNMI Council on Developmental Disabilities

Monday - Friday 7:30 AM - 4:30 PM Tel: (670) 664-7000 / 7003 Email: cnmicouncilondd@gmail.com



CNMI Public Assistance Office

Available via phone or email only:

Mondays - Fridays 7:30 AM - 4:30 PM Tel: (670) 664-2411 Email: info@pa.gov.mp



Department of Public Works

Administrative Services Division

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 235-9570 / 5818

Building Safety Code Division

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 234-2726 / 2296

• Technical Services Division

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 234-9828 / 9838

o Highway Branch Monday - Friday 7:30 AM - 4:30 PM

Energy Division

Monday - Friday 7:30 AM - 4:30 PM Tel: (670) 664-4480 / 4481

• Roads and Grounds Division

Monday - Friday 7:30 AM - 4:30 PM Tel: (670) 322-9498

• Solid Waste Management Division

 Lower Base Transfer Station & Marpi Landfill

> Open all week except Wednesday & Sunday 7:30 AM - 1:00 PM Tel: (670) 322-2745 (Lower Base) (670) 322-2761 (Marpi Landfill)

Department of Land and Natural Resources

Division of Land Registration

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 322-9987

Division of Agriculture

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 256-3320 / 3321

• Division of Fish & Wildlife

Monday - Thursday 8:00 AM - 12:00 PM Tel: (670) 664-6000

SOCIAL DISTANCING TO BE IMPLEMENTED AT ALL OFFICES

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Department of Finance

Division of Revenue & Taxation
 Monday - Friday
 8:00 AM - 4:00 PM
 Tel: (670) 664-1000

ALL OTHER DIVISIONS (Except Customs)
 Monday - Thursday



• Airport: OPEN DAILY 8:00 AM - 5:00 PM

8:00 AM - 4:00 PM

- **Seaport:** Monday Friday 8:00 AM 5:00 PM
- Chalan Kanoa Post Office:
 Monday Friday 7:30 AM 4:30 PM
 Saturday 7:30 AM 11:30 AM



Department of Public Lands

- Cashier accepting payments: Monday - Friday, 8:30 AM - 3:30 PM
- Available via phone or email:
 Monday Friday, 7:30 AM 4:30 PM
 Tel: (670) 234-3751/52/53/54
 For appointments call (670) 234-3751 or email dpl@dpl.gov.mp



Saipan Zoning Office

Available via phone ONLY:
 Monday - Thursday
 7:30 AM - 11:30 AM
 Tel: (670) 234-9661/ 9662/ 9663

Email: geri.delacruz@zoning.gov.mp



Office of the Attorney General

• Civil & Criminal Divisions

Monday - Friday 8:00 AM - 12:00 PM Tel: (670) 237-7500 / 7600



Office of the Public Defender

Monday - Friday
 9:00 AM - 3:30 PM
 Tel: (670) 234-6503



Department of Public Safety

- Bureau of Motor Vehicle (BMV)
 - Document Drop-Off For Vehicle / Watercraft Registration Renewal

Monday - Thursday 8:00 AM - 11:00 AM Tel: (670) 664-9068

Walk-In For Drivers License

Monday - Thursday 8:00 AM - 11:00 AM Tel: (670) 664-9066

• Firearms and Records

Monday - Thursday 9:00 AM - 3:00 PM (For Walk-Ins) Tel: (670) 664-9072

Highway Safety Office
 Monday - Thursday (For Walk-Ins)
 9:00 AM - 12:00 PM
 Tel: (670) 664-9121 / 9125 / 9131



Department of Fire and Emergency Medical Services

Fire Enforcement Office

Monday - Thursday 7:30 AM - 4:00 PM Tel: (670) 664-9178



Commonwealth Bureau of Military Affairs

Monday – Friday
 7:30 AM – 4:30 PM
 Tel: (670) 488-2200 / 0440 / 0550
 Email: glenna.reyes@gov.mp



Marianas Visitors Authority

Monday – Friday
 8:00 AM – 12:00PM
 Tel: (670) 664-3200
 Website: mymarianas.com

SOCIAL DISTANCING TO BE IMPLEMENTED AT ALL OFFICES

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CNMI Department of Commerce

Available via telework for direct support and services. Please contact support team via department website at info@commerce.gov.mp and "attention" the respective division or section.

Electronic application forms may be downloaded via the CNMI Department of Commerce website: https://commerce.gov.mp/application-center and submitted via info@commerce.gov.mp.

• Office of the Secretary

General inquiries and services relating to overall departmental, business and commercial trades.

• Banking Section

General inquiries and services relating to Banking examinations, certificates of clearances and escheatment escrows.

CNMI SBDC

General inquiries and services relating to small business development, client consultations and SBA inquiries.

Central Statistics Division

General inquiries and services relating to CNMI gross domestic products, consumer price index and prevailing wage.

• Enforcement & Compliance

General inquiries and services relating to weights & measures, taxicab, tour operator and recycling center licensing.



Joeten-Kiyu Public Library

Facilities remain closed, however the public can access free public services via the **Wifi-Access point** located in their parking lot such as:

- E-Book access
- Free online community resources
- Ask a Librarian:

Wherein Library staff provide answers to general inquiries regarding library services and/or use information resources to help others meet particular information needs.

Services Available:

Monday - Thursday 9:30 AM - 1:00 PM Tel: (670) 235-7322 / 7323 Email: cnmistatelibrary@gmail.com



NMI Museum of History & Culture

Monday - Thursday
 9:00 AM - 3:00 PM
 No more than 6 people at a time will be allowed entrance into the museum.
 No facemask, no entry.

• Registrar of Corporations

General inquiries and services relating to non-profit, limited liability, domestic and foreign corporations.

• Insurance Section

General inquiries and services relating to Insurance clearances and certificates of authority.

• Economic Development

General inquiries and services relating to CNMI economic development programs, projects and activities.

ABTC Division

General inquiries and services relating to Alcoholic Beverage, Tobacco and Betel Nut Control industry licensing.

• Workman's Compensation

General inquiries and services relating to workman's compensation claims, certificate of business clearances.



Commonwealth Casino Commission

Monday - Thursday
8:00 AM - 12:00 PM
Tel: (670) 233-1957 / 1858
Email: info@cnmicasinocommission.com
Website:
http://cnmicasinocommission.com/contact/



CNMI Board of Professional Licensing

Monday – Thursday
 8:00 AM – 4:00 PM
 Tel: (670) 664-4808 / 4809
 Email: cnmi@cnmibpl-hcplb.net



CNMI Indigenous Affairs Office

Monday – Thursday
 9:00 AM – 3:00 PM
 Tel: (670) 664-2664

SOCIAL DISTANCING TO BE IMPLEMENTED AT ALL OFFICES



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The **Department of Labor**offices are open to the public from **Monday - Friday**8:00 AM - 12:00 PM. Please note that the **Pandemic Unemployment Assistance (PUA)**Application Process is **NOT OPEN** yet.

CNMI Department of Labor

Division of Administrative Services

Tel: (670) 323 – 9993 / 9995 / 9996 Email: hearing@dol.gov.mp

Administrative Hearing Office

Email: hearing@dol.gov

CNMI-OSHA Consultation Program

Tel: (670) 664-3153 / 3154 / 3156 Email: tasaivao@dol.gov.mp

• Division of Employment Services

Tel: (670) 664-3196 / 323-9995 Email: julloalabor@gmail.com /albagulto.dol@gmail.com

Division of Enforcement & Compliance

Tel: (670) 322-4365 / 323-9940 Email: jtc@dol.gov.mp

• Pandemic Unemployment Assistance (PUA) & Federal Pandemic Unemployment Compensation (FPUC)

Tel: (670) 989-9084 / 989-9083 / 989-9090 / 989-9093 /

989-9080 / 989-9081/ 989-9089 Email: info@puamarianas.com

Note: The PUA application process is NOT OPEN yet.

Statistics Unit

Tel: (670) 323-9994

Email: documents@marianaslabor.net

• Workforce Investment Agency

Tel: (670) 664-1708 / 1705 / 1757 Email: cnmidolwia@gmail.com

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• Nutrition Assistance Program (NAP)

Benefit Pick Up: Monday - Friday 8:00 AM - 3:00 PM

Application Pick Up: Monday - Friday 8:00 AM - 6:00 PM

Application Submission: Anytime via Drop-Box

Application Inquiries: Tel: (670) 237-2801/2802

To download the NAP application and other forms go to dcca.gov.mp
Email: support@cnminap.gov.mp

Department of Community and Cultural Affairs

 Low Income Home Energy Assistance Program (LIHEAP)

Accepting Calls From Existing Customers Only Tel: (670) 287-2577

Division of Youth Services (DYS) On-Call

Saipan: (670) 285-2780 / 287-2781 / 287-1773

Tinian: (670) 287-3268 Rota: (670) 287-2553

• Child Care and Development Fund (CCDF)

For inquiries regarding parent eligibility requirements for CCDF Program:
Tel: (670) 783-8571 / (670) 783-8572
Email: dccajguerrero@gmail.com / ccdf.jrosario@gmail.com

• Commonwealth Council for Arts and Culture (CCAC)

For Recovery Arts Grant Application Submissions. Grant Guidelines are available at http://www.cnmiartscouncil.org

Tel.: (670) 287-4585

Email: parkeryobei@gmail.com

• Historic Preservation Office (HPO)

For Processing of Federal 106 Consultations Call

Tel: (670) 789-1986

Email: rchong.cnmihpo@gmail.com

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Bureau of Environmental & Coastal Quality



Division of Environmental Quality

Monday - Friday 9:00 AM - 3:00 PM

Applications available for pick-up at 1st floor of BECQ Office or online at www.deg.gov.mp

 Wastewater, Earthmoving, and Erosion Control Permit applications.

Tel: (670) 664-8502 / 8523 Email: merrillayuyu@becq.gov.mp

Environmental Surveillance Laboratory

Water samples for analysis. Tel: (670) 664-8520 / 8542

Email: charitobautista@becq.gov.mp

Safe Drinking Water

Monitoring public water systems. Tel: (670) 664-8518

Email: glennarriola@becq.gov.mp, travisspaeth@becq.gov.mp

Water Quality Surveillance & Non-Point Source

Water quality certifications and air permits.

Tel: (670) 664-8521

Email: larrymaurin@becq.gov.mp

Toxic Waste Management

Litter control and waste.
Solid waste permits applications.
Tel: (670) 664-8546
Email: gregreyes@becq.gov.mp

Storage Tanks/Site Assessment & Remediation (SAR)

Storage tanks permit applications.
SAR by appointments only.
Tel: (670) 664-8506
Email: robertdlguerrero@becq.gov.mp

Pesticides

Permits, certifications, and imports. Tel: (670) 664-8512 Email: zabrinashai@becq.gov.mp

DECQ Tinian Office

Tel: (670) 433-3169

Email: carmelitadelacruz@becq.gov.mp



Division of Coastal Resource Management

Permitting Section

Monday - Friday 9:00 AM - 3:00 PM Tel: (670) 664-8300

To apply for a CRM permit:

- Visit www.dcrm.gov.mp and select "apply here" to enter the online permitting system
- Download fill-able application and submit via email to permitting@dcrm.gov.mp

Contact DCRM Permiting Section via telephone or send an email to permitting@dcrm.gov.mp with any inquiries you may have.

For individuals with no internet access,
hard copies of applications available for pick-up on
the 1st floor of the BECQ office.
Application submission will be by
appointment only.

BECQ Rota Satellite Office

Applications for CRM permits on Rota can be submitted to the office or via email.
For additional assistance, please contact
Bill Pendergrass
Tel: (670) 532-0464
Email: wpendergrass@drcm.gov.mp

BECQ Tinian Satellite Office

Applications for CRM permits on Tinian can be submitted to the office or via email.
For additional assistance, please contact Edwin Hofschneider
Tel: (670) 433-3169
Email: ehofschneider@drcm.gov.mp

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Office of the Mayor of Saipan:

Monday - Thursday
 8:00 AM - 12:00 PM

Municipal ID Section:

Municipal ID Renewals
 Online Application Submission &
 Scheduled Curbside Pick-up Service
 Monday - Thursday
 8:00 AM - 12:00 PM

Call (670) 234-6208 for more information or email saipanmayor@mos.gov.mp



Office of the Mayor of Tinian:

Monday - Thursday
 8:00 AM - 12:00 PM
 Tel: (670) 433-1800

ALL OTHER GOVERNMENT OFFICES:

Monday - Thursday
 8:00 AM - 12:00 PM



Office of the Mayor of Rota:

Monday - Thursday
 8:00 AM - 12:00 PM
 Tel: (670) 532-9451 / 9452

ALL OTHER GOVERNMENT OFFICES:

Monday - Thursday
 8:00 AM - 12:00 PM

SOCIAL DISTANCING TO BE IMPLEMENTED AT ALL OFFICES